

Retail Pricing

For Contact Connect™ Version 2

Editions

Contact Connect™ Version 2 is available in 2 editions with the functionality described below:

	Contact Connect Version 2 Editions	
	Standard Edition	Pro Edition
Link Customer and Third Party Contacts	✓	✓
Lead Tracking		✓
Sync Userdefined Fields		✓
Job Processing with OmniRush		✓
Multi-User	✓	✓
Undocked Licensing	✓	✓
dBase	✓	✓
SQL		✓

Pricing

Retail pricing of Contact Connect Version 2 is as follows. Special sale pricing is sometimes available on certain items.

	Contact Connect Version 2 New Licenses
	Retail Pricing
Standard Edition	\$59 per user
Pro Edition	\$99 per user

Upgrade Pricing

Existing Contact Connect Version 2 customers can upgrade to a higher Edition of Contact Connect Version 2 at the following rates.

	Contact Connect Version 2 Upgrade Licenses from Version 2
	Retail Pricing
Pro Edition Upgrade from Standard v2	\$39 per user



Demo Version

There is a Demo Version of Contact Connect is available at www.ck-soft.com. The Demo Version has the following restrictions:

- it does not include templates and merge documents
- it will not perform any advanced functions
- it will cease to function after 15 days

Licensing and Registration

Contact Connect is licensed for the GoldMine system that it will be working with. After ordering, you will be supplied with a license number that will allow installation exclusively for the GoldMine license that was supplied with the. The license numbers will be valid for **7 days** after it is supplied. If installation is not performed within 7 days, you will have to contact support for new license numbers.

The Contact Connect license is a "server" license that must be installed with the central GoldMine installation. A Contact Connect Pro Edition license is valid for a GoldMine "D" or "E" license. A Contact Connect Standard Edition license will only be valid for a GoldMine "D" license.

Remote GoldMine users with "S" or "U" licenses may gain licensing for Contact Connect by undocking a Contact Connect license for each remote user. A Contact Connect "U" license will only be valid for a GoldMine "U" or "S" license.

Ordering the software

Orders are taken by our on-line store at <http://www.ck-soft.com/Merchant2/merchant.mv>. When ordering, you must supply your company contact information as well as your GoldMine license number. You will be emailed an invoice when the order is processed. Payment may be made by credit card only and license numbers will be sent by email following credit card approval.

Obtaining the software

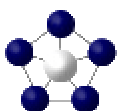
Contact Connect is available by download only. After ordering from the on-line store, you will be transferred directly to the download site to obtain the software.

Installation

Full installation instructions may be found in a separate document. To obtain a current copy, go to www.ck-soft.com, click on Downloads, and select the Contact Connect Installation Instructions pdf file.

Software Updates

Contact Connect resellers and end users will be notified by email when software updates are available. Update announcements will also be posted to the Contact Connect forum at www.contactreview.com. Updates may be downloaded from www.ck-soft.com. More details are included in the installation instructions document (see above).



Support

End users with support needs may contact their GoldMine reseller or they may email CK Software directly at support@ck-soft.com. All end user direct support requests will be forwarded to their GoldMine Reseller first for review.

CK Software provides fee-based Standard and Advanced Event Support Calls to its customers who request direct support or who are not working with a GoldMine reseller. Please visit www.ck-soft.com to get more information on the prices and details of these support options.

Support may also be obtained by visiting the Contact Connect Forum. Go to www.ck-soft.com, select Support and follow the link to the Forum.

